## **RAB**<sup>®</sup>TA

SR

- 🕺 31 ani
- o Masculin
- O Chişinău
- □ 20 000 MDL

## Preferințe

• Full-time

#### Limbi

- Română · Comunicare
- Rusă · Fluent
- Engleză · Fluent

Datele de contact sunt contra cost. Detalii aici: https://www.rabota.md/ro/prices/cv

# Dispatcher, Customer Support, Translator (Anything English related for good salary)

## **Despre mine**

- Punctuality and general professional attitude
- Creativity and imagination
- Good team work and leadership skills
- Familiar with office and statistics software
- Organisational skills
- Able to craft and work manually
- Good humour sense
- Fluent knowledge or Russian & English, as well as simple Romanian.
- Ability to write articles and presentations Hobbies:
- Playing guitar and song writing
- Hand-made and all kinds of DIY
- Outdoor activities
- Backpacking
- Learning to draw
- Martial arts
- Physical Exercises
- Fishing addict

General understanding of human psychology.

#### Experiența profesională

#### Customer Support/Consultant · Digital Group

Mai 2022 - Noiembrie 2023 · 1 an 7 luni

- Developed skills in diffusing problematic situations with clients
- Ability to solve problems via emails and phone
- Understanding of international shipping procedures
- Fraud detection and understanding of chargeback procedures
- Ability to calm down different clients and turn an argument into
- a productive conversation
- Participating in and designing marketing programs with

#### Studii: Superioare

#### **Goldsmith, University Of London** *Absolvit în: 2016* Facultatea: Psychology Specialitatea: Psychology

CV disponibil pe adresa: https://www.rabota.md/ro/resume/languages/405161 Pagina 2 din 2